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# COMMISSIONERATE

## Health & Family Welfare Services

COM/HFW/PS/36/2020

Date: 04.08.2020

### CIRCULAR

Subject: Admission procedure for Covid Positive Patients referred by Other District Administration of Karnataka into the hospitals located in Bangalore through BBMP online bed management portal.

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It is now mandatory that all the referrals from BBMP, admissions and discharge of COVID positive patients including Covid Suspect (SARI) patients within the jurisdiction of BBMP (including Bangalore Urban Taluks) are to be done through the online portal Covid Hospital Bed Management System (CHBMS).

Whereas, many of the adjoining District Administration are also referring some of the patients to the hospitals located in Bangalore with physical slips and hospitals are unable to accept these referrals outside the online portal.

Looking into these situations, it is decided to evolve the following protocol to admit the patients referred by District Administration of various districts in Karnataka under the Government quota in the hospital located within Bangalore Urban District.

1. The concerned District Administration shall send a written request to Special Commissioner (Health), BBMP with the details of the patients like; 1. SRF ID number, 2. District Code if any, 3. Mobile Number, 4. Name of the patient, 5. Gender, 6. Age and 7. Reasons of referral through e-mail ([spcmswm@bbmp.gov.in](mailto:spcmswm@bbmp.gov.in)).

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2. Only Deputy Commissioner & Additional Deputy Commissioner of the district is authorized to send the referral with proper justification.
3. Upon receiving such referral, Spl. Commissioner (Health), BBMP shall block the bed in CHBMS portal preferably in Govt. Medical Establishment from CPT cell.
4. The information on allocation of bed will be informed to the patients and the hospital for further action with respect to admission and discharge.
5. The patient shall furnish the necessary documents to the hospitals for processing their reimbursement claim from Suvarna Arogya Suraksha Trust (SAST).
6. Any direct Walk-in to any of the hospital without following the above procedure will not be permitted to claim the beds reserved for Govt. referral. However, the hospitals can admit such patients against the private quote beds, if available and charge the patient not exceeding the price fixed by Government in this regard.

  
Commissioner,

Health and Family Welfare Services.

**To,**

- 1) Commissioner, BBMP.
- 2) Executive Director, SAST.
- 3) All Deputy Commissioners.
- 4) All the concerned Medical Establishments.

**Copy to the following for information:**

- 1) Chief Secretary to GoK, Vidhana Soudha.
- 2) ACS to Hon. Chief Minister, Vidhana Soudha.
- 3) The Additional Chief Secretary to Government, Health and Family Welfare Dept.