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स्वास्थ्य सेवा महानिदेशक
PROF. (DR.) RAJIV GARG
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Dear Colleague,

I am deeply impressed by the good work you and your teams are doing in mitigating the effects of the pandemic. It is felt that the administrative and treating medical teams should be responsive to the psychological needs of the patients admitted in Covid -19 wards and ICUs of various hospitals. Social connection can calm down the patients and also reinforce the psychological support given by the treating team.

Please instruct all concerned that they should allow smart phones / tablet devices in the patient area so that the patient can video conference with their family / friends.

Appropriate protocols of disinfection of devices, timeslots, etc. can be developed by the hospital concerned to facilitate the above.

With regards,

Yours sincerely,

(Dr Rajiv Garg)

1. Principal Secretary(Health) of all States/ Union Territories.
2. Principal Secretary (Medical Education) of all States/ Union Territories
3. Mission Directors, National Health Mission of all States/UTs.

Copy for information to:

1. Secretary(H&FW), GoI, Nirman Bhawan, New Delhi
2. OSD(RB), MoHFW, GoI, Nirman Bhawan, New Delhi
3. Additional Secretary(H), GoI, Nirman Bhawan, New Delhi
4. Joint Secretary (PH/IH), GoI, Nirman Bhawan New Delhi.