



108 EMERGENCY AMBULANCE SERVICES

- 108 to focus on priority calls. Such as Severe Acute Respiratory Infection (SARI) shifting from CCC to hospitals,, severely symptomatic patient tested under RAT, distress call of positive patient who need immediate hospitalization and non distress but panic call by positive patient seeking admission at CCC's.
- 108 has given admin login to CHBMS and can directly block beds in CCC, HDU, ICU, ICU-V by using SRF ID in the following situation
 - 1) Distress call (SARI).
 - 2) Non distress but panic calls.
 - 3) Shifting of patient from CCC's to hospitals.
 - 4) Vivid suspects (SARI) distress call (use name and mobile number of patients).
 - 5) RAT - Severely symptomatic positive patient who are in distress and require hospitalization.

For COVID-19 related information call Aptamitra Helpline **14410** or Visit website **covid19.karnataka.gov.in**

DETAILED WORKFLOW OF 108

COVID-19 POSITIVE PATIENTS:

1. Responsibility of shifting COVID-19 positive due to SARI conditions, non distress but panic calls to COVID Care Centres (CCC) and also shifting from COVID Care Centres (CCC) to hospitals
2. If the caller in distress (SARI positive), 108 team will login to CHBMS portal and allocate HDU/ ICU/ ICUV beds in COVID-19 hospital using SRF ID of patient
3. It is responsibility of 108 team to ensure no non COVID-19 patient gets admitted to COVID beds by daily verifying proof of having tested positive
4. In case of non medical distress positive patient needs physiological assistance and comfort 108 shall drop him at COVID Care Centres (CCC) and COVID Care Centres (CCC) shall admit such patient as an walk-in patient using SRF ID

Set up service at Government COVID Care Centres (CCC)

1. 108 to station ambulances as per COVID Care Centres (CCC) requirement for shifting of COVID-19 patients who have developed severe symptoms at COVID Care Centres (CCC)
2. 108 to deploy as many as ambulances as required for functioning of 10 Government COVID Care Centres (CCC)
3. 108 shall login to CHBMS and block beds in hospitals and then shift COVID-19 positive patients to hospitals

COVID-19 Suspect patients - Distress calls from SARI

1. SARI symptoms but not tested for COVID-19 patients shall be attended by I08 and shifted to hospitals with dedicate isolation beds
2. Login provided in CHBMS will allow I08 to block ICU/ ICUV/ Isolation ward using just name and mobile numbers of patients
3. Once such admitted patient turn positive at hospital after COVID-19 test, hospitals will intimate I08 for either blocking COVID beds in the same hospital or shift patient accordingly
4. If no COVID beds are available in the same hospital then I08 shall shift patient to other hospitals having beds by blocking CHBMS

Rapid Antigen Testing for positive patients who need Hospitalisation

- RAT is being undertaken at UPHCs and through mobile teams.
- Only when RAT +ve patient is severely symptomatic and is under distress will require hospitalisation. The UPHCs shall immediately notify I08 for shifting patient to Hospital.
- In all other cases the Zonal Control Team shall be responsible for HI or shifting patients to Health Care Centres.
- I08 will login to CHBMS and block HDU/ICU/ICU-V beds in hospitals as per availability and then transport the patient.