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# COMMISSIONERATE

## Health & Family Welfare Services

No: NVBDCP/EST 7C/COVID-19/2020-21

Date: 14-10-2020

### Guidelines

**Sub:** Guidelines on preventive measures to be followed in Entertainment Parks and other similar places to contain the spread of COVID-19.

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#### 1. Preamble.

Entertainment Parks and other similar places are frequently visited by many people for leisure and entertainment. To prevent the spread of COVID-19 infection, it is important to follow COVID-19 precautions and appropriate behavior in these places.

#### 2. Scope.

This document outlines various generic precautionary measures to be adopted in addition to specific measures to be ensured at Entertainment Parks and similar places to prevent spread of COVID-19. Entertainment Parks and similar places in Containment Zones shall remain closed. Only those outside Containment Zones shall be allowed to reopen.

The deputy commissioner of the districts/Commissioner BBMP shall implement additional measures as per their local assessment and in line with activities permitted by Ministry of Home Affairs

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(MHA) and Chief Secretary, Karnataka as per orders issued under Disaster Management Act, 2005 from time to time.

### **3. Promoting COVID appropriate behavior.**

Simple public health measures are to be promoted to reduce the risk of spread of COVID-19 infection. These measures are to be observed by all (staff and visitors) in these places at all times.

These include:

- Physical distancing of at least 2 meters (6 feet) to be followed as far as feasible.
- Compulsory use of face covers/masks shall be enforced.
- Practice frequent hand washing with soap (for at least 40-60 seconds) even when hands are not visibly dirty. Use of alcohol-based hand sanitizers (for at least 20 seconds) are recommended wherever feasible.
- Cough etiquettes shall be strictly followed. This involves strict practice of covering one's mouth and nose while coughing/sneezing with a tissue/handkerchief/flexed elbow and disposing off the used tissues in closed bins.
- Self-monitoring for COVID-19 symptoms like fever, cough, cold, throat pain, headache, loss of taste, loss of smell, difficulty in breathing, etc. by all and shall report to Apathamitra helpline 14410
- Spitting is strictly prohibited.
- Installation & use of Arogya Setu App is recommended by all.

### **4. Protecting the vulnerable population.**

- Persons above 65 years of age, persons with comorbidities, pregnant women and children below the age of 10 years are advised to stay at home. The management entertainment park shall advise its visitors accordingly.

- Employees who are at higher risk i.e. Older Individuals (above 65 years of age), pregnant women and employees who have underlying comorbidities shall take extra personal precautions. They should preferably avoid the exposure to any front-line work requiring direct contact with the public.

## **5. Providing and maintaining healthy environment within the premises.**

Prior to resumption of activities, all work areas, public utility areas and open spaces (including but not limited to rides, museums, gardens, food courts, gift shops, theatres, etc.) Shall be sanitized with 1% Sodium Hypochlorite solution. The disinfection shall be done on a regular basis. Detailed guidelines are available at: <https://www.mohfw.gov.in/pdf/Guidelinesondisinfectionofcommonpublicplacesincludingoffices.pdf>.

- Cleaning and regular disinfection (using 1% Sodium Hypochlorite solution) of frequently touched surfaces (door knobs/handles, elevator buttons, hand rails, slides, chairs, tabletops, benches, washroom fixtures, etc.) And floors, walls (upto 6 feet) etc. Shall be done before opening of the entertainment park, at the end of the day and at other appropriate times.
- Provisions to be made for multiple hand washing stations and hand sanitizers for the use of public. Provision of liquid soap in toilets and hand sanitizers in other common areas in sufficient quantity shall be ensured.
- Deep cleaning of all drinking and hand washing stations, washrooms, showers, lavatories, etc. Shall be ensured.
- Visitors and employees should be advised to dispose of used face covers / masks in separate covered bins placed appropriately in common areas.
- Swimming pool (wherever applicable) shall remain closed until further orders



- Water-based activities in the entertainment parks shall remain closed until the Government of India issues order for opening swimming pools for public.
- Staggered timing and regulation of physical numbers of the visitors on the rides shall be ensured.
- Theatres will only allow 50% of seating capacity duly ensuring physical distancing norms.
- The general recommendations for number of persons in open spaces/areas, etc. Is 3.25 sqmeters/person. This excludes free space needed for easy movement of people, putting up of barricades, etc.

## **6. Planning for operations, scheduling, and monitoring of activities.**

### **6.1 Physical distancing**

- For ensuring physical distancing inside and outside the premises, specific markings on the floor shall be made. Similarly, physical distancing shall also be maintained in office areas and common utility areas.
- There shall be queue management inside and outside the premises. Enough personnel shall be deployed to monitor the queue and physical distancing.
- Lockers for staff and visitors shall remain in use; physical distancing and regular disinfection shall be done.

### **6.2. Crowd management**

- The crowd density does not remain the same throughout and usually peaks on weekends and holidays. Planning should specifically factor-in requirement for these peak days.
- Online tickets shall be encouraged.
- The number of tickets sold shall be commensurate with the floor area per person that is required for fulfilling the physical distancing norms. Accordingly, entry to the entertainment park shall be regulated.

- Entry of visitors with tickets shall be monitored to ensure that the number of visitors inside the entertainment park at any given time doesn't exceed the permissible limit.
- CCTV monitoring shall be ensured to detect crowding at any rides, food court, etc. and appropriate public announcements shall be made.
- For those who reach the entertainment park without online ticket or where facility of on-line ticketing does not exist, adequate number of ticket counters shall be planned duly ensuring physical distancing norms and by marking on the floor at the ticket counters
- A simple do's and don'ts on COVID appropriate behavior shall be distributed at the time of issue of tickets/passes or may be printed on the tickets itself. Do's and Don'ts shall also be displayed at vantage points.
- The management of the entertainment park shall make suitable provisions for contact-less payment.

### **6.3. Ensuring proper ventilation**

- As far as feasible, natural ventilation shall be ensured and use of closed spaces shall be discouraged.
- Circulation of outdoor air shall be increased, as much as possible, by opening windows and doors, using fans, or other methods.
- For air-conditioning/ventilation, of closed enclosures, the guidelines of CPWD shall be followed which emphasizes that the temperature setting of all air conditioning devices should be in the range of 24-30° C, relative humidity should be in the range of 40-70%, intake of fresh air should be as much as possible and cross ventilation should be adequate. Air handling unit shall be cleaned prior to switching on.  
([https://cpwd.gov.in/WriteReadData/other\\_cir/45567.pdf](https://cpwd.gov.in/WriteReadData/other_cir/45567.pdf))

### **6.4. Providing COVID-19 related supplies**

- Appropriate arrangements for personal protection devices like face covers/masks, face-shield, hand-gloves, hand

sanitizers, liquid soap, 1% sodium hypochlorite solution, etc. Shall be made available by the management for their employees as per requirements.

- Provide an adequate supply of calibrated thermal scanner
- Ensure availability of covered dustbins and trash cans in sufficient numbers to manage waste as per CPCB guidelines (available at: [https://cpcb.nic.in/uploads/Projects/Bio-Medical-Waste/BMW-GUIDELINES-COVID\\_1.pdf](https://cpcb.nic.in/uploads/Projects/Bio-Medical-Waste/BMW-GUIDELINES-COVID_1.pdf))

### **6.5. Creating awareness**

- The mobile application or web site of the entertainment park should display preventive measures for COVID-19.
- The website/ mobile application shall inform the visitors on self-monitoring for COVID-19 like symptoms and if suffering, to seek medical consultation and not to visit the park
- Provisions shall be made for display of posters/standees/AV media on preventive measures against COVID-19 at prominent places in the entertainment park.
- Recorded AV messages on precautionary measures and COVID appropriate behavior shall be played.
- Display state helpline numbers (Apthamitra 14410) and also numbers of local health authorities (District health authorities/ BBMP) at prominent places.

## **7. Maintaining Healthy operations**

### **7.1 At the entry point and exit.**

- Entrance shall have mandatory hands-free sanitizer dispenser and thermal screening provisions. Those having body temperature of above 99.5° F (37.5° C) shall not be allowed and referred to seek medical consultation immediately
- Multiple gates/separate gates, if feasible, should be used for entry and exit.



- Only asymptomatic persons (managerial staff, employees, visitors) should be allowed in the premises.
- Management staff, employees and visitors living in containment zones should not be allowed entry in Entertainment Park and other similar places.
- All employees/visitors shall be allowed entry only if wearing face cover/masks. The face cover/mask has to be worn at all times inside the entertainment park.
- Staggering of visitors shall be done for maintaining physical distancing of a minimum of 2 meters/6 feet, when queuing up at the time of entry and for rides, etc.
- Proper queue management shall be followed at the ticket counters, the parking lots, in corridors and inside elevators – duly following physical distancing norms by marking boxes on the floor
- Valet parking, if available, shall be operational with operating staff wearing face covers/ masks as appropriate. A proper disinfection of steering, door handles, keys, etc. Of the vehicles should be taken up, before receiving and handing over of the vehicle.

## **7.2. Within the premises of the entertainment park Complex.**

- Seating arrangement shall be done to ensure a distance of 2 meters/6 feet between chairs, benches, etc.
- Staggering of visitors for different rides shall be done, to allow for adequate physical distancing. Number of people in the elevators shall be restricted, duly maintaining physical distancing norms.
- Use of escalators with one person on alternate steps shall be encouraged.

## **7.3 During rides**

- Disinfect the commonly touched surfaces of the ride equipment, before commencing the ride. Visitors shall

sanitize their hands before and after using the rides. For such purpose hand sanitizer should be provided at the entry and exit of ride stations etc.

- Ensure physical distancing in rides.

#### **7.4 Activities in common areas – souvenir shops, stalls, cafeteria, food courts, changing rooms, showers, etc.**

- Adequate crowd and queue management shall be ensured.
- In food courts and restaurants, not more than 50% of seating capacity shall be permitted.
- The seating arrangement should ensure adequate physical distancing.
- Food court staff / waiters should wear mask, face-shield and hand gloves and take other required COVID-19 precautionary measures.
- Contactless mode of ordering, delivery and digital mode of payment shall be encouraged.
- Tables to be sanitized each time customer leaves.
- In the kitchen, the staff should follow physical distancing norms and other COVID appropriate behaviors at workplace.

#### **8. Reporting of a suspect or confirmed case in the premises:**

- Place the ill person in a room or area isolated from others.
- Provide a mask/face cover till such time he/she is examined by a doctor.
- Immediately inform the nearest medical facility (hospital/clinic) or call Aphthamitra helpline 14410.
- A risk assessment shall be undertaken by the designated public health authority (District RRT/treating physician) and accordingly further action shall be initiated regarding management of case, his/her contacts and need for disinfection.



- Disinfection of the premises shall be done if the person was found positive.
- The staff who had tested positive for COVID-19 shall be resumed duty after producing a fitness certificate from a treating physician/medical officer

**REMEMBER THE FIGHT IS AGAINST THE DISEASE AND NOT  
THE PERSON  
STAY HOME- BE SAFE**

**For COVID related queries please contact:**

**Helpline numbers:** 9745697456 & 104

**NIMHANS counselling helpline:** 080-46110007

**Ambulance:** 108; **Bed Allocation in BBMP:** 1912

**Apthamitra helpline:** 14410

GoK Website on COVID-19: <https://covid19.karnataka.gov.in/>



**Commissioner**

**Health & Family Welfare Services**

**To:**

1. Deputy Commissioner, Mysuru.
2. Chief Executive Officer, Mysuru.
3. District Health & Family Welfare Officer, Mysuru.
4. District Surveillance Officer / District Surgeon, Mysuru.

**Copy to:**

1. Additional Chief Secretary, Health & Family Welfare Department for kind information.
2. Mission Director, National Health Mission.
3. Director, Health & Family Welfare Services.
4. Project Director, IDSP, Health & Family Welfare Services.