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## COMMISSIONERATE Health & Family Welfare Services

No:NVBDCP/EST7P/Covid 19/2020-21

Date: 11.1.2022

### CIRCULAR

- Subject: Establishing COVID Care Centres (CCC) by private medical establishments in collaboration with hotels/staying facilities.
- Reference : 1. Circular from Commissioner – HFW regarding guidelines for establishing and managing COVID Care Centre (CCC) dated:22-06-2020,9.7.2020and6.1.2022.
2. Circular by ACS HFW regarding guidelines for isolation of Covid positive persons at home, dated:04-07-2020

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The private medical establishments which are registered under KPME Act (Karnataka Private Medical Establishments Act) will be allowed to establish and manage COVID Care Centres for COVID positive persons (followed by triaging by the hospital) in collaboration with hostels/staying facilities. Separate registration or permission for such hotels will not be required but such an arrangement shall be duly informed to concerned District Health and Family Welfare/Chief Health Officer-BBMP through a letter/e-mail. This arrangement shall be the joint responsibility of private medical establishment and hotels.

These CCCs in private sector are specially identified hotels/staying facilities where "Asymptomatic/mild symptomatic COVID positive persons" can be kept under optimum medical observation and care till their recovery. Such an arrangement will improve availability of beds in hospitals for those who are moderately or severely affected by COVID – 19.

### **The private medical establishments shall ensure:**

1. The strict compliance of guidelines issued from Government of Karnataka regarding establishing and managing CCC issued from time to time.
  - a. Ensuring only eligible COVID positive persons are admitted to CCC with due information to district / BBMP health authorities.
  - b. Availability of medical staff at facility and tele – monitoring as per guidelines
  - c. Health monitoring of COVID positive persons
  - d. Treatment protocol
  - e. Availability of medical supplies
  - f. Adequate training of CCC staff on Infection Prevention Protocols

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- g. Appropriate diet and ancillary services
  - h. Bio-medical waste disposal as per guidelines
  - i. Discharge protocols
  - j. Ensure to enter details of CCC, like infrastructure and patients (admitted/discharged) in the software application provided by the state government for monitoring the movement of patients.
2. It is important that 24x7 ambulance service is readily available to shift patients whenever necessary.
  3. All charges of CCC (Category wise package rates) shall be displayed and communicated to the COVID positive person well in advance and there shall be no scope for any conflict in this regard. The maximum ceiling limit for the charges is as follows:

Sl.No	Type of Hotels	Per day maximum ceiling
1	Economy/Budget	Rs . 4000
2	3-Star	Rs . 8000
3	5-Star	Rs . 10000

4. A three tier approach is recommended :
  - a. The hotel staff like cooks, back office, admins, etc. shall not come in contact with COVID positive persons.
  - b. The food delivery personnel and others shall serve Covid positive persons in the rooms under supervision and care.
  - c. Medical and health staff shall monitor health condition of Covid positive persons thrice daily and shall be available round the clock (24X7)
5. The private medical establishment shall ensure daily reporting to Chief Health Officer – BBMP and concerned District Health Officer regarding number of persons admitted, discharged, referred and health status.

*RLP*  
11.1.22  
Commissioner

Health & Family Welfare Services

To:

1. Chief Executives of all Airlines.
2. The Managing Director, BIAL, to coordinate the activity
3. The APHO, Bengaluru International Airport & Mangalore Airport.
4. The Manager, Airport Authority of India, Hubballi, Bealgavi, Kalaburagi & Mysore.
5. The Special Commissioner – Health, BBMP, Bengaluru
6. The Deputy Commissioners of all districts
7. CEO, ZP of all districts

8. The District Health and Family Welfare officers of all districts
9. Chief Health Officer – BBMP, Bengaluru
10. The District Surveillance Officers of all districts
11. The State Nodal Officer, Covid 19 Surveillance.
12. The Mission Director-National Health Mission
13. The Director, Health & Family Welfare Services

**Copy for kind information to:**

1. Chief Secretary, GoK
2. Additional Chief Secretary to Hon'ble Chief Minister
3. The Chief Commissioner – BBMP, Bengaluru
4. Principal Secretary, Department of Health & Family Welfare, GOK
5. Smt. Shikha, IAS, Coordinator, Domestic & International Travelers, BIAL, Bengaluru.
6. PS to Hon'ble Minister for HFW and Medical Education.

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